To Whom It May Concern:

I, Maria Rivera, undertook the task for Cathedral High School to apply for our 2016-2017 E-rate Funding. This is my first time attempting to do this on my own and as such ran into some problems with form 471. I kept receiving an error each time I tried to submit the form informing me that the information did not match our profile. After several attempts I was able to finally understand where to go on my profile and correct the information.

However, once I did, I had missed the deadline date. I didn't realize that I had to file a waiver request until I called the USAC customer support and was instructed on what my next steps should be. On October 12th I filed a waiver request form with the FCC but realized the status has not changed from disseminated and thought it could be because I did not provide the 471 or FRN numbers. So I am filing a new waiver today.

I filed two form 471's one for our internet provider, Stealth, and our firewall, Untangle. Because of the problems I was having. It seems I duplicated the forms for each vendor. Below is the information on the forms I filed.

471	FRN#	Spin#	Service Provider	Service	Cost
161057785	1699134531	143032755	Untangle, Inc	IC	$8,640.
161061313	1699143203	143032755	Untangle, Inc.	IC	$8,640.
161057790	1699134548	143048683	Stealth Communications Svcs	IA	$10,200
161061271	1699143121	143048683	Stealth Communications Svcs	IA	$10,200

Cathedral High School is an inner city school serving all girls, all mostly from immigrant parents and who are first generation high school graduates.

We depend greatly on the support of e-rate funding to supply our students with the technology education they deserve.

I hope you will be able to grant us a waiver at this time so that we can continue the e-rate process for 2016-2017 and receive a commitment letter.

I am becoming more familiar with this process and will be able to keep to all deadlines for future applications.

Thank you very much for your time and understanding.

Maria Rivera
Chief Officer
Cathedral High School